

Steven A. Boylan, D.M.
Director Graduate Programs – Leavenworth/
Professor of the Practice
University of Kansas School of Business

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Work

University of Kansas
School of Business
Capital Federal Hall
1654 Naismith Drive
Lawrence, KS 66045

CIVILIAN EDUCATION

D.M., Doctor of Management in Organizational Leadership, University of Phoenix, 2017
M.A., Management, Webster University, 1997
B.A., Communication, (minor in Journalism, minor in Broadcast and Film), Mercer University, 1984

MILITARY EDUCATION

Broadcast Management Course, Ft. Meade, MD.
Joint Command Center & Communication Course, Norfolk, VA
Armed Forces Staff College (JPME II), Norfolk, VA.
Public Affairs Officers Course, Defense Information School, Ft. Benjamin Harrison, IN.
Command and General Staff College (JPME I), US Army, Fort Leavenworth, KS.
Combined Arms Services Staff School, Ft. Leavenworth, KS
AH-64 Combat Aviator Qualification Course, Ft. Rucker, AL
Aviation Officers Advanced Course, Ft. Rucker, AL.
Initial Entry Rotary Wing Aviators Course, Ft. Rucker, AL.
Infantry Officer Basic Course, Ft. Benning, GA.

CERTIFICATES OF TRAINING

Harvard Business School, Teaching with Cases, 2023
Inclusive and Ethical Leaderships Certificate, University of South Florida, 2021
Diversity, Equity and Inclusion in the Workplace Certificate, University of South Florida, 2021
Supervisor Development Course Recertification, DA, 2021
EEO for Supervisors, DA JAN 2019
Supervisor Development Course, DA, DEC 2018
Advanced Faculty Development Program, CGSC 2015
Certified Advanced Facilitator, University of Phoenix, 2011
Faculty Development Phase III, 2011
Myers-Briggs Type Indicator Certified Practitioner, 2011
Faculty Development Phase II, CGSC 2010
Faculty Development Phase I, CGSC, 2010
Logistics Management College, Contracting Officers Representative Course, 1989.

TEACHING EXPERIENCE

University of Kansas School of Business (Graduate School), 2017-present

- Strategic Management
- Managing People (Organizational Behavior)
- Developing Effective Management & Team Skills
- Leadership Capstone
- International Management

University of Kansas, 2013-present

- Special Graduate Faculty, William Allen White School of Journalism & Mass Communication

U.S. Army Command and General Staff College, 2010-2022

- Foundations curriculum
- Core curriculum
- Leadership curriculum
- Leadership elective
- Military and the Media electives
- Post War Transition Special Research Project (Dep Commandant & Dean Elective)

Webster University, 2010-2017

- Human Resources Management
- International Relations

Upper Iowa University, 2010-2019

- Supervisory Management
- Organizational Behavior
- Global Management
- Operations Management
- Entrepreneurship

University of Phoenix, 2000-2020

- Faculty Workshop Facilitator
- Business Communication and Critical Thinking
- Managerial Communication
- Critical Thinking and Computer Logic
- Skills for Lifelong Learning I and II
- Foundations for General Education and Professional Success
- Skills for Professional Development
- Interdisciplinary Capstone Course
- Organizational Leadership and Change Management
- Organizational Ethics and Social Responsibility
- Survey of Small Business and Management and Entrepreneurship
- Management: Theory, Practice and Application
- Organizational Behavior and Ethical Responsibility
- Critical Thinking: Strategies in Decision Making
- Public Relations
- Introduction to Research and Information Utilization

PROFESSIONAL EXPERIENCE

Director, Graduate Programs – Leavenworth, University of Kansas, February 2022 - Present
School of Business

Associate Professor of Leadership (Supervisory), Dept of Command, July 2018 – Jun 2022
and Leadership, U.S. Army Command and General Staff College

Lecturer, University of Kansas School of Business, 2017-2022

Education Policy Fellowship Program (EPFP), Fellow, September 2016 - 2017

Associate Professor of Leadership, Dept of Command and Leadership, U.S. Army
Command and General Staff College, August 2015-July 2018

Assistant Professor of Leadership, Dept of Command and Leadership, U.S. Army
 Command and General Staff College, June 2010-August 2015
 Commissioned Officer U. S. Army, 1984-2010, Colonel (retired)
 Senior Public Affairs Observer/Trainer & Public Affairs Officer, Battle Command Training
 Program (BCTP), Ft. Leavenworth, KS, 2008-June 2010
 Public Affairs Officer to the Commanding General, Multi-Force-Iraq, Baghdad, Iraq,
 February 2007-October 2008
 Chief, Strategic Communication, Combined Arms Center, December 2005-February 2006
 Ft. Leavenworth, KS,
 Director, Combined Press Information Center, Multi-National Force-Iraq, Baghdad, Iraq,
 June 2004-December 2005
 Chief of Public Affairs, 8th US Army, Republic of Korea, June 2002-June 2004
 Chief of Public Affairs, US Army Japan & 9th TAACOM, Camp Zama, Japan, June 1999-
 June 2002
 Squadron S3 (Operations Officer), 4th Squadron, 3rd Armored Cavalry Regiment, Ft. Carson,
 CO, March 1998-June 1999
 Installation Aviation Officer (G3 Air), Ft. Carson, CO, October 1997-March 1998
 Chief, Media Relations Division, Directorate of Public Affairs, NORAD and US Space
 Command, Peterson AFB, CO, December 1996- September 1997
 Chief, Plans and Strategy, Directorate of Public Affairs, NORAD and US Space Command,
 Peterson AFB, CO, May 1995-May 1996
 Assistant S-3 (Operations Officer), 1-24th Aviation Regiment (Attack), 24th Infantry Division,
 Hunter Army Airfield, Ft. Stewart, GA, November 1994-February 1995
 Commander, A Company, 1-24th Aviation Regiment (Attack), 24th Infantry Division (Mech),
 Hunter Army Airfield, Ft. Stewart, GA, September 1993-November 1994
 Assistant S-3 (Operations Officer), 1-24th Aviation Regiment (Attack), 24th Infantry Division
 (Mech), Hunter Army Airfield, Ft. Stewart, GA, March 1992-September 1993
 Assistant S-3 (Plans Officer) Aviation Brigade, 24th Infantry Division (Mech), Hunter Army
 Airfield, Ft. Stewart, GA, March 1991-March 1992
 Detachment Commander, Aviation Company, US Support Battalion, 18th Airborne Corps, Sinai,
 Egypt, March 1990-December 1990
 Flight Platoon Leader, Aviation Company, US Support Battalion, 18th Airborne Corps, Sinai,
 Egypt, September 1989-March 1990
 Executive Officer, Company E, 1-4th Aviation Regiment (Attack), 4th Infantry Division (Mech),
 Ft. Carson, CO, January 1988- April 1989
 Flight Operations Officer, 131st Combat Support Aviation Company, 4th Infantry Division
 (Mech), Ft. Carson, CO, September 1987-January 1988
 Aviation Section Leader and Supply Officer, 131st Combat Support Aviation Company, 4th
 Infantry Division (Mech), Ft. Carson, CO, December 1985-September 1987

PUBLICATIONS

Author, Hal Moore Informs a New Leadership Development Model, Book Title TBD, Army Press (to
 be published 2025)
 Co-author, The Ethics Game: A mixed methods examination of learning outcomes using games.
 Developments in Business Simulation and Experimental Learning: Proceedings of the
 Annual ABSEL [Association for Business Simulation and Experiential Learning] Conference
 47 (2020)
 Author, Why the Air Force is Wrong to Freeze Its Engagement with the Media, *Task and
 Purpose*, March 19, 2018, <https://taskandpurpose.com/air-force-media-freeze/>
 Author, An exploratory case study: U.S. Army's leadership development for organizational leaders.
 ProQuest, 10267185, Ann Arbor, MI (2017).
 Co-author, Developing Organizational Adaptability for Complex Environments,
Journal of Leadership Education, 16(2), 183-198. doi:1012806/V16/I2/T2.
 Author, Public Opinion: A Center of Gravity Leaders Forget, September/October, 2015,
Military Review magazine (Feature Article)
 Co-author, Transitions, Collaboration and Risk: Do We Fully Comprehend the Implications?,

Small Wars Journal, October 12, 2014 (<http://smallwarsjournal.com/jrnl/art/transitions-collaboration-and-risk-do-we-fully-comprehend-the-implications>).

- Author, What do you do to communicate with the world?, a case study on strategic communication, Vanderbilt Law School, September, 2013
- Author, Another view from Leavenworth: We're doing better than Professor Murray thinks, *Foreign Policy*, The Best Defense Guest Column, September 16, 2013.
- Author, Accountable abusers, Op-Ed, *Military Times*, August 19, 2013, p. 36.
- Author, Leading the Narrative: The Case for Strategic Communication, a book review, January/February 2013, *Military Review*.
- Author, Military-Media Issues: This relationship requires mutual understanding, Military-Media Issues, William Allen White School of Journalism and Mass Communication, Spring 2012.
- Author, All In, a book review, May/June 2012, *Military Review*.
- Author, The Military-Media Relationship: an Exercise in Strategic Patience, *Taiwan National Defense Digest*, 2011 September-October 2011 (Featured Article)
- Author, The Military-Media Relationship: an Exercise in Strategic Patience, *Military Review*, September-October 2011 (Featured Article)
- Author, Letter to the Editor, *Army Times*, October 17, 2011
- Author, A Way to Accomplish Interviews for Commanders and Staff, Small Wars Journal, July 2010
- Editor, Writer, *This Week in Iraq*, Multi-National Force-Iraq, web-based publication December 2003-December 2004
- Editor, *The Scimitar*, Multi-National Force-Iraq Command Information Newspaper, June 2004-December 2005
- Editor, *ROK Steady*, 8th US Army Magazine, 8th US Army, June 2003-June 2004
- Editor, *Torri* Online, US Army Japan, Command Information Website, June 2000-June 2002
- Editor, *Torri*, US Army Japan, Command Information Newspaper, June 1999-June 2002

Curriculum Developer/Author

University of Kansas School of Business

- Curriculum Author, BBA 411 Introduction to International Business (Jayhawk Global)
- Curriculum Author, MGMT 719 Strategic Management
- Curriculum Author, MGMT 706 Managing People
- Curriculum Author, MGMT 781 Managing Strategic Direction and Change
- Curriculum Author, MGMT 782 Developing Effective Management and Team Skills
- Curriculum Author, MGMT 784 Leadership Capstone

U.S. Army Command and General Staff College

- Lesson Author C133, Leader Development (2hrs)
- Lesson Author, AOC L412, Developing Leadership Capacity (2hrs)
- Lesson Author, C132 Self-Awareness MBTI/HEXACO & LSI (3hrs)
- Lesson Author, A720, What is your leadership development plan? (24hrs)
- Lesson Co-Author C174 Effective Speaking and Briefing (11.5hrs)
- Block Author C140, Media and the Military (4hrs) (past)
- Lesson Co-Author C523, Inform & Influence Activities (4hrs)
- Lesson Author L209, Adaptability & Risk (Case study on the battle of Wanat) (2hrs)
- Lesson Author A751, Communicating with the Public: The Commander's Perspective (24 hrs)
- Lesson Author A752, Military and the Media: Bridging the Gap (with KU School of Journalism (24hrs)
- Lead Author/Instructor A912, Special Research Project, Post War Transition, Deputy Commandant and Dean special elective.
- C172 Contributing Author/Instructor, Speaking Domain for New C100 Curriculum

Lectures/Presentations/Projects/Committees

Presenter, Fort Wallace Annual Symposium, Wallace, KS, Reflections on the Military and the Media; and Leadership in the Military, March, 2022

Presenter, U.S. Army War College, Strategic Leadership Development Forum, "Developing Leadership Capacity through Experiential Learning," January 2022

Guest Lecturer, Washburn University, Department of Mass Media and Public Relations, Military and the media, March, 2021.

Moderator, Profession of Arms Forum, CGSS, September 2020.

Guest Lecturer, Washburn University, Department of Mass Media and Public Relations, Military and the media, June, 2020.

Member, Doctoral Committee, KU School of Journalism & Mass Communication, 2019-present

Moderator, Profession of Arms Forum, CGSS, October 2019

Moderator, National Media Panel, CGSS, 2010 to present

MMAS Committee Member/Chair, CGSS, 2010-present

Department of Command and Leadership FDP Learning Tool, July 2018

Moderator, Future War Panel, CGSS, June 2018

"Developing & Leading the Narrative", FA30 Information Operations Course, May 2018

"Public Affairs and the Commander," guest presenter, A726, May 2014, 2015, 2016, 2017

"Media & Military: a tentative alliance," panel discussion, Lied Center University of Kansas, October 2014

"Crisis Communication", graduate studies, University of Kansas School of Journalism, April 2013

"Strategic Communications during Conflict and Crisis", K-State Library Professional Development Lecture, Kansas State University, February 2013

"The Pentagon, the press and public", Medill - Northwestern University School of Journalism, April 2011.

"Best Practices with Military Exchange Students," NAFSA: Association of International Educators, Kansas City, MO. June 2010

"Building Employee Trusts in Boom Times or Bust," International Association of Business Communicator Summit, Kansas City, MO. 2010

"The Pentagon, the press and the people, Northwestern University School of Journalism, 2009.

Information, Media and National Security," National War College, Washington, DC., 2009

"Military and the Media and their interaction." University of Kansas School of Journalism, 2009.

Facilitated the access and writing of Linda Robinson's book, *Tell Me How This Ends*, and Thomas Ricks book, *The Gamble*, both focusing on the operations of the "surge" and operations in Iraq. 2007-2008.

Reuters Newsmaker Forum, Iraq: Is the media telling the real story? 2006

Ethics in America II. *Fred Friendly Seminars*, moderated by ABCs Jake Tapper. 2006

"NORAD: Cheyenne Mountain Operations Center." Technical advisor for the History Channel in the first documentary of NORAD and Cheyenne Mountain. 1996

ORGANIZATIONS AND SOCIETIES

Better Business Bureau
Leavenworth Main Street Association
Leavenworth Chamber of Commerce
Kansas Horse Council
Military Officers Association of America
Association of the United States Army
Army Aviation Association of America

Veterans of Foreign Wars
American Legion
3rd Armored Cavalry Association

ENTREPRENEURSHIP

Vice President, Boylan Group, Inc
Co-Owner, LB Ranch, LLC

AWARDS, DECORATIONS, AND HONORS

Civilian:

Golden Pen Award (Silver, 5th award), Command & General Staff College, April, 2021
Golden Pen Award (Bronze 3rd award), Command & General Staff College, July 2018
Instructor of the Year 2018-19, Department of Command & Leadership,
Command & General Staff College, June 2018
Golden Pen Award (Silver 4th award), Command & General Staff College, June 2017
Golden Pen Award (Silver 3rd award), Command & General Staff College, Dec 2015
Golden Pen Award (Silver 2nd award), Command & General Staff College, Dec 2014
30 Years Federal Service Certificate, Sept 2014
Golden Pen Award (Bronze 2nd award), Command & General Staff College, Jan 2014
Golden Pen Award (Bronze), Command & General Staff College, Dec 2012
Golden Pen Award (Silver), Command & General Staff College, Dec 2011
Who's Who in the West

Military:

Legion of Merit (2)
Bronze Star
Defense Meritorious service Medal (2)
Meritorious service Medal (4)
Joint Service Commendation Medal (2)
Army Commendation Medal (3)
Joint Service Achievement Medal
Army Achievement Medal (3)
Joint Meritorious Unit Award (3)
Army Superior Unit Award
National Defense Service Medal (2)
Armed Forces Expeditionary Medal
Southwest Asia Battle Stars (1)
Iraqi Campaign Medal (2)
Global War on Terrorism Expeditionary Medal
Global War on Terrorism Service Medal
Korean Defense Service Medal
Military Outstanding Volunteer Service Medal
Army Service Ribbon
Multinational Forces and Observer Medal (2)
Kuwaiti Liberation Medal
Combat Action Badge
Army Aviation Broken Wing Award (safety)
Honduran Airborne Wings (Badge)
Master Aviator Wings (Badge)
Air Assault Wings (Badge) Airborne Wings (Badge)

As of February 1, 2025